

**STATE EDUCATION AGENCIES FOR CONSUMER COMPLIANTS**

Updated 11/19/13

| State      | Agency Name and Contact Information   |   |
|------------|---|---|
| Alabama    | <p align="center"><b>Commission on Higher Education</b><br/>                     Alabama Commission on Higher Education, P.O. Box 302000<br/>                     Montgomery, AL 36130-2000<br/> <a href="http://www.accs.cc/complaintform.aspx">http://www.accs.cc/complaintform.aspx</a></p>  | <p align="center"><b>Department of Postsecondary Education</b><br/>                     Alabama Department of Postsecondary Education, P.O. Box 302130<br/>                     Montgomery, AL 36130-2130</p>   |
| Alaska     | <p align="center"><b>Alaska Commission on Postsecondary Education</b><br/>                     PO Box 110505<br/>                     Juneau, AK 99811-0505<br/> <a href="mailto:EED.ACPE-IA@alaska.gov">EED.ACPE-IA@alaska.gov</a><br/> <a href="http://akadvantage.alaska.gov/Portals/0/Content/ACPEStat051911b.pdf">http://akadvantage.alaska.gov/Portals/0/Content/ACPEStat051911b.pdf</a><br/> <a href="http://akadvantage.alaska.gov/Portals/0/Content/ACPERegs052611.pdf">http://akadvantage.alaska.gov/Portals/0/Content/ACPERegs052611.pdf</a></p> <p align="center"><b>Alaska Office of Attorney General, Consumer Protection Unit</b><br/>                     1031 W. Fourth Avenue, Suite 200<br/>                     Anchorage, AK 99501 <a href="mailto:attorney.general@alaska.gov">attorney.general@alaska.gov</a><br/> <a href="http://www.law.state.ak.us/pdf/consumer/FORM_complaint.pdf">http://www.law.state.ak.us/pdf/consumer/FORM_complaint.pdf</a></p> |   |
| Arizona    | <p align="center"><b>Arizona State Board for Private Postsecondary Education</b><br/>                     1400 W. Washington Street, Room 260, Phoenix, AZ 85007<br/> <a href="http://azppse.gov/student_info/compliance.asp">http://azppse.gov/student_info/compliance.asp</a></p>   |   |
| Arkansas   | <p align="center"><b>State Board of Private Career Education</b><br/>                     Arkansas State Board of Private Career Education<br/>                     501 Woodlane, Suite 312S, Little Rock, AR 72201<br/> <a href="mailto:sbpce@arkansas.gov">sbpce@arkansas.gov</a><br/> <a href="http://www.sbpce.org/complaint_process.html">http://www.sbpce.org/complaint_process.html</a></p>  | <p align="center"><b>Higher Education Coordinating Board, Department of Higher Education</b><br/>                     114 East Capitol Ave., Little Rock, AR 72201<br/> <a href="mailto:ADHE_Info@adhe.edu">ADHE_Info@adhe.edu</a><br/> <a href="http://www.adhe.edu/SiteCollectionDocuments/AcademicAffairsDivision/ICAC%20Rules%20and%20Regulations/APPENDIXJ.pdf">http://www.adhe.edu/SiteCollectionDocuments/AcademicAffairsDivision/ICAC%20Rules%20and%20Regulations/APPENDIXJ.pdf</a></p> |
| California | <p align="center"><b>California Bureau of Private Postsecondary Education</b><br/>                     P.O. Box 980818, W. Sacramento, CA 95798-0818<br/> <a href="mailto:bppe@dca.ca.gov">bppe@dca.ca.gov</a><br/> <a href="http://www.bppe.ca.gov/forms_pubs/complaint.pdf">http://www.bppe.ca.gov/forms_pubs/complaint.pdf</a></p>   |   |

**STATE EDUCATION AGENCIES FOR CONSUMER COMPLIANTS**

Updated 11/19/13

|   |  |
|---|--|
| <p align="center"><b>Colorado</b></p>             | <p align="center"> <b>Colorado Department of Higher Education</b><br/>                     1560 Broadway, Suite 1600<br/>                     Denver, Colorado 80202<br/> <a href="http://highered.colorado.gov/Academics/Complaints/default.html">http://highered.colorado.gov/Academics/Complaints/default.html</a><br/> <a href="http://highered.colorado.gov/DPOS/Students/complaint.html">http://highered.colorado.gov/DPOS/Students/complaint.html</a> </p>  |
| <p align="center"><b>Connecticut</b></p>          | <p align="center"> <b>Connecticut Office of Financial and Academic Affairs for Higher Education</b><br/>                     61 Woodland Street, Hartford, CT 06105-2326<br/>                     860-947-1800<br/><br/> <b>Connecticut Department of Consumer Protection</b><br/>                     165 Capitol Avenue, Room 110, Hartford CT 06106<br/> <a href="mailto:trade.practices@ct.gov">trade.practices@ct.gov</a><br/> <a href="http://www.ct.gov/dcp/lib/dcp/Consumer_Statement_CPR-2.pdf">http://www.ct.gov/dcp/lib/dcp/Consumer_Statement_CPR-2.pdf</a> </p> |
| <p align="center"><b>Delaware</b></p>             | <p align="center"> <b>Delaware Higher Education Office</b><br/>                     Carvel State Office Building, 5th Floor, 820 N. French Street<br/>                     Wilmington, DE 19801-3509 <a href="mailto:dheo@doe.k12.de.us">dheo@doe.k12.de.us</a><br/><br/> <b>Delaware Attorney General</b><br/>                     Consumer Protection Wilmington: 820 N. French Street 5th floor<br/>                     Wilmington, DE 19801 <a href="mailto:consumer.protection@state.de.us">consumer.protection@state.de.us</a> </p>                                   |
| <p align="center"><b>District of Columbia</b></p> | <p align="center"> <b>District of Columbia Office of the State Superintendent of Education</b><br/>                     Education Licensure Commission<br/>                     810 First Street, NE, 9th Floor, Washington, DC 20002<br/> <a href="http://osse.dc.gov/sites/default/files/dc/sites/osse/publication/attachments/complaint_form_4_11.pdf">http://osse.dc.gov/sites/default/files/dc/sites/osse/publication/attachments/complaint_form_4_11.pdf</a> </p>  |
| <p align="center"><b>Florida</b></p>              | <p align="center"> <b>Florida Commission for Independent Education</b><br/>                     325 W. Gaines Street, Suite 1414, Tallahassee, FL 32399-0400<br/> <a href="http://www.fldoe.org/cie/complaint.asp">http://www.fldoe.org/cie/complaint.asp</a> </p>   |
| <p align="center"><b>Georgia</b></p>              | <p align="center"> <b>Georgia Nonpublic Postsecondary Education Commission</b><br/>                     2082 E. Exchange Pl. #220, Tucker, GA 30084-5334<br/> <a href="http://rules.sos.state.ga.us/docs/392/5/06.pdf">http://rules.sos.state.ga.us/docs/392/5/06.pdf</a> </p>   |

**STATE EDUCATION AGENCIES FOR CONSUMER COMPLIANTS**

Updated 11/19/13

|                                       |   |   |
|---------------------------------------|---|---|
| <p align="center"><b>Hawaii</b></p>   | <p align="center"><b>Hawaii State Board of Education</b> P.O. Box 2360,<br/>Honolulu, Hawaii 96804 <a href="mailto:ocp@dcca.hawaii.gov">ocp@dcca.hawaii.gov</a><br/><a href="http://hawaii.gov/dcca/ocp/consumer_complaint">http://hawaii.gov/dcca/ocp/consumer_complaint</a></p>   |   |
| <p align="center"><b>Idaho</b></p>    | <p align="center"><b>Idaho State Board of Education</b><br/>Attn: State Coordinator for Private Colleges and Proprietary Schools<br/>650 West State Street, P.O. Box 83720, Boise, ID 83720-0037</p>  |   |
| <p align="center"><b>Illinois</b></p> | <p align="center"><b>Board of Higher Education</b><br/>Illinois Board of Higher Education<br/>431 East Adams, 2nd Floor<br/>Springfield, Illinois 62701-1404<br/><a href="mailto:info@ibhe.org">info@ibhe.org</a><br/>Institutional Complaint Hotline: (217) 557-7359</p>   | <p align="center"><b>State Board of Education – Private Business and Vocational Schools</b><br/>Illinois State Board of Education<br/>100 N. 1st Street Springfield, Illinois 62777<br/><a href="http://webprod1.isbe.net/contactisbe/">http://webprod1.isbe.net/contactisbe/</a> (email)</p> <p align="center"><b>Illinois Attorney General, Consumer Fraud Bureau</b><br/>500 South Second Street, Springfield, IL 62706<br/>Consumer Fraud Hotline: (800) 243-0618</p> |
| <p align="center"><b>Indiana</b></p>  | <p align="center"><b>Indiana Commission on Proprietary Education</b><br/>Attn: Director of Regulatory Compliance<br/>302 W Washington Street, Room E201<br/>Indianapolis IN 46204<br/><a href="http://www.in.gov/cpe/files/sf39280-complaint.pdf">http://www.in.gov/cpe/files/sf39280-complaint.pdf</a></p>   |   |
| <p align="center"><b>Iowa</b></p>     | <p align="center"><b>Iowa Student Aid Commission</b><br/>603 E. 12<sup>th</sup> Street, 5<sup>th</sup> Floor, Des Moines, IA 50319<br/><a href="mailto:info@iowacollegeaid.gov">info@iowacollegeaid.gov</a><br/><a href="https://apps.iowacollegeaid.gov/marketing/docs/constituentrequestform.pdf">https://apps.iowacollegeaid.gov/marketing/docs/constituentrequestform.pdf</a></p> |   |
| <p align="center"><b>Kansas</b></p>   | <p align="center"><b>Kansas Board of Regents</b><br/>1000 SW Jackson Street, Suite 520, Topeka, KS 66612-1368<br/><a href="http://www.kansasregents.org/resources/PDF/524-ComplaintProcedureandForm.pdf">http://www.kansasregents.org/resources/PDF/524-ComplaintProcedureandForm.pdf</a></p>   |   |

**STATE EDUCATION AGENCIES FOR CONSUMER COMPLIANTS**

Updated 11/19/13

|  |   |   |
|--|---|---|
| <p align="center"><b>Kentucky</b></p>  | <p align="center"><b>Kentucky Board of Proprietary Education</b><br/>           911 Leawood Drive, Frankfort, KY 40601-3319<br/> <a href="http://www.bpe.ky.gov/NR/rdonlyres/1BB8CA02-8F89-43A3-8957-AB01DB805389/0/ComplaintForm.doc">http://www.bpe.ky.gov/NR/rdonlyres/1BB8CA02-8F89-43A3-8957-AB01DB805389/0/ComplaintForm.doc</a></p>  | <p align="center"><b>Kentucky Council on Postsecondary Education</b><br/>           1024 Capital Center Dr. #320<br/>           Frankfort, KY 40601-7512</p> <p align="center"><b>Office of the Attorney General</b> Capitol<br/>           Suite 118, 700 Capitol Avenue,<br/>           Frankfort, KY 40601-3449<br/> <a href="mailto:consumer.protection@ag.ky.gov">consumer.protection@ag.ky.gov</a><br/> <a href="http://www.ag.ky.gov/NR/rdonlyres/19D2FEF3-0666-49B5-A184-38006DA45B2C/0/complaint_gen.pdf">http://www.ag.ky.gov/NR/rdonlyres/19D2FEF3-0666-49B5-A184-38006DA45B2C/0/complaint_gen.pdf</a></p> |
| <p align="center"><b>Louisiana</b></p> | <p align="center"><b>Louisiana Attorney General Office, Consumer Protection Section</b><br/>           P.O. Box 94005, Baton Rouge, LA 70804<br/> <a href="mailto:ConsumerInfo@ag.state.la.us">ConsumerInfo@ag.state.la.us</a>, 1-800-351-4889, 225-326-6465<br/> <a href="http://www.ag.state.la.us/Complaint.aspx?articleID=16&amp;catID=15">http://www.ag.state.la.us/Complaint.aspx?articleID=16&amp;catID=15</a></p> <p align="center">Complaints can also be sent: Attn: Nancy Beall or Dr. Larry Trembly, P.O. Box 3677, Baton Rouge, LA 70821-3677</p>  |   |
| <p align="center"><b>Maine</b></p>     | <p align="center"><b>Maine Department of Education</b><br/>           Harry Osgood - Complaints<br/>           23 State House Station<br/>           Augusta, ME 04333-0023<br/> <a href="mailto:harry.osgood@maine.gov">harry.osgood@maine.gov</a></p> <p align="center"><b>Maine Attorney General, Consumer Protection Division</b><br/>           6 State House Station Augusta, ME 04333<br/> <a href="http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml">http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml</a></p>   |   |
| <p align="center"><b>Maryland</b></p>  | <p align="center"><b>Maryland Higher Education Commission</b><br/>           839 Bestgate Road, Suite 400, Annapolis, MD 21401-3013<br/> <a href="http://www.mhec.state.md.us/career/pcs/gripe.asp">http://www.mhec.state.md.us/career/pcs/gripe.asp</a></p> <p align="center"><b>Maryland Attorney General, Consumer Protection Division</b><br/>           200 St. Paul Place, Baltimore, MD 21202<br/> <a href="mailto:consumer@oag.state.md.us">consumer@oag.state.md.us</a> <a href="https://web.oag.state.md.us/editor/customer/onlineformhelpers/formviewer.aspx?filename=MUGeneral.htm">https://web.oag.state.md.us/editor/customer/onlineformhelpers/formviewer.aspx?filename=MUGeneral.htm</a><br/>           Consumer Protection Hotline: (410) 528-8662</p> |   |

**STATE EDUCATION AGENCIES FOR CONSUMER COMPLIANTS**

Updated 11/19/13

|                             |   |  |
|-----------------------------|---|--|
| <p><b>Massachusetts</b></p> | <p align="center"><b>Massachusetts Board of Higher Education</b><br/>                 One Ashburton Place<br/>                 Room 1401<br/>                 Boston, MA 02108<br/> <a href="http://www.mass.edu/forstudents/complaints/complaintprocess.asp">http://www.mass.edu/forstudents/complaints/complaintprocess.asp</a></p>   |  |
| <p><b>Michigan</b></p>      | <p align="center"><b>Michigan Department of Licensing and Regulatory Affairs, Bureau of Commercial Services, Licensing Division</b><br/>                 Proprietary School Unit Staff<br/>                 201 N. Washington Sq., Lansing, MI 48913<br/> <a href="http://www.michiganps.net/complaint.aspx">http://www.michiganps.net/complaint.aspx</a></p>   |  |
| <p><b>Minnesota</b></p>     | <p align="center"><b>Minnesota Office of Higher Education</b><br/>                 1450 Energy Park Drive, Suite 350, St. Paul, MN 55108-5227<br/> <a href="http://www.ohe.state.mn.us/oheContactForm.cfm">http://www.ohe.state.mn.us/oheContactForm.cfm</a> (email)</p>  |  |
| <p><b>Mississippi</b></p>   | <p align="center"><b>Mississippi Commission on College Accreditation</b><br/>                 3825 Ridgewood Road, Jackson, MS 39211-6453</p> <p><b>Consumer Protection Division, Office of the Attorney General</b> P.O. Box 22947,<br/>                 Jackson, Mississippi 39225-2947 <a href="http://www.ago.state.ms.us/index.php/contact">http://www.ago.state.ms.us/index.php/contact</a><br/>                 (email)<br/> <a href="http://www.ago.state.ms.us/images/uploads/forms/MSAGO_Complaint_Form.pdf">http://www.ago.state.ms.us/images/uploads/forms/MSAGO_Complaint_Form.pdf</a></p>   | <p align="center"><b>Mississippi Commission of Proprietary Schools and College Registration</b><br/>                 3825 Ridgewood Road, Jackson, MS 39211-6453</p> <p><b>Consumer Protection Division, Office of the Attorney General</b> P.O. Box 22947,<br/>                 Jackson, Mississippi 39225-2947<br/> <a href="http://www.ago.state.ms.us/index.php/contact">http://www.ago.state.ms.us/index.php/contact</a> (email)<br/> <a href="http://www.ago.state.ms.us/images/uploads/forms/MSAGO_Complaint_Form.pdf">http://www.ago.state.ms.us/images/uploads/forms/MSAGO_Complaint_Form.pdf</a></p> |
| <p><b>Missouri</b></p>      | <p align="center"><b>Missouri Department of Higher Education</b><br/>                 205 Jefferson Street, P.O. Box 1469, Jefferson City, MO 65102-1469, <a href="mailto:info@dhe.mo.gov">info@dhe.mo.gov</a></p>  |  |
| <p><b>Montana</b></p>       | <p align="center"><b>Montana Board of Regents</b><br/>                 Office of Commissioner of Higher Education<br/>                 Montana University System<br/>                 2500 Broadway Street<br/>                 P.O. Box 203201<br/>                 Helena, MT 59620-3201</p> <p align="center"><b>Montana Office of Consumer Protection</b><br/>                 2225 11th Avenue<br/>                 P.O. Box 200151<br/>                 Helena, MT 59620-0151 <a href="mailto:contactocp@mt.gov">contactocp@mt.gov</a><br/> <a href="http://www.doj.mt.gov/consumer/docs/complaintform.pdf">http://www.doj.mt.gov/consumer/docs/complaintform.pdf</a></p> |  |

**STATE EDUCATION AGENCIES FOR CONSUMER COMPLIANTS**

Updated 11/19/13

|  |   |   |
|--|---|---|
| <p align="center"><b>Nebraska</b></p>      | <p align="center"><b>Department of Education, Private Postsecondary Career Schools</b><br/>                 Nebraska Department of Education<br/>                 Investigations Office<br/>                 301 Centennial Mall South<br/>                 P.O. Box 98987<br/>                 Lincoln, NE 68509-4987<br/> <a href="http://www.education.ne.gov/PPCS/PDF%20Folders/PDF%20Documents/PPCS%20Forms/Complaint-form.pdf">http://www.education.ne.gov/PPCS/PDF%20Folders/PDF%20Documents/PPCS%20Forms/Complaint-form.pdf</a></p> | <p align="center"><b>Nebraska Coordinating Commission for Postsecondary Education</b><br/>                 P.O. Box 95005, Lincoln, NE 68509-5005</p> <p align="center"><b>Nebraska Attorney General</b><br/>                 Consumer Protection Division<br/>                 2115 State Capitol, Lincoln, NE 68509<br/> <a href="http://www.ago.state.ne.us/consumer/emailforms/consumer_complaint.htm">http://www.ago.state.ne.us/consumer/emailforms/consumer_complaint.htm</a><br/>                 Consumer Protection Hotline: (800) 727-6432</p> |
| <p align="center"><b>Nevada</b></p>        | <p align="center"><b>Nevada Commission on Postsecondary Education</b><br/>                 3663 East Sunset Road, Suite 202, Las Vegas, Nevada 89120<br/> <a href="http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm">http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm</a></p>   |   |
| <p align="center"><b>New Hampshire</b></p> | <p align="center"><b>New Hampshire Department of Education</b><br/>                 Stephen Berwick, Coordinator, Dispute Resolution, and Constituent Complaints<br/>                 101 Pleasant Street<br/>                 Concord, NH 03301<br/>                 (603) 271-2299<br/> <a href="mailto:Stephen.Berwick@doe.nh.gov">Stephen.Berwick@doe.nh.gov</a></p>  |   |
| <p align="center"><b>New Jersey</b></p>    | <p align="center"><b>Commission on Higher Education</b><br/>                 New Jersey Commission on Higher Education<br/>                 P.O. Box 542, Trenton, NJ 08625<br/> <a href="mailto:nj_che@che.state.nj.us">nj_che@che.state.nj.us</a></p> <p align="center"><b>New Jersey Division of Consumer Affairs</b><br/>                 124 Halsey Street, Newark, New Jersey 07102<br/> <a href="http://www.nj.gov/oag/ca/complaint/ocp.pdf">http://www.nj.gov/oag/ca/complaint/ocp.pdf</a></p>                                      | <p align="center"><b>New Jersey Department of Labor and Workforce Development</b><br/>                 1 John Fitch Plaza, P.O. Box 110, Trenton, NJ 08625-0110<br/> <a href="mailto:schoolapprovalunit@dol.state.nj.us">schoolapprovalunit@dol.state.nj.us</a></p> <p align="center"><a href="http://lwd.dol.state.nj.us/labor/forms_pdfs/edtrain/Conflict%20Resolution%20Questionnaire.pdf">http://lwd.dol.state.nj.us/labor/forms_pdfs/edtrain/Conflict%20Resolution%20Questionnaire.pdf</a></p>   |
| <p align="center"><b>New Mexico</b></p>    | <p align="center"><b>New Mexico Higher Education Department</b><br/>                 2048 Galisteo, Santa Fe, NM 87505<br/> <a href="http://www.hed.state.nm.us/uploads/FileLinks/b23fc959f37c44bb8e3caae612e0dba7/PPS%20Complaint%20Form.pdf">http://www.hed.state.nm.us/uploads/FileLinks/b23fc959f37c44bb8e3caae612e0dba7/PPS%20Complaint%20Form.pdf</a></p>   |   |
| <p align="center"><b>New York</b></p>      | <p align="center"><b>Office of College and University Evaluation</b><br/>                 New York Office of College and University Evaluation<br/>                 New York State Education Department<br/>                 5 North Mezzanine, Albany, NY 12234<br/> <a href="mailto:ocueinfo@mail.nysed.gov">ocueinfo@mail.nysed.gov</a><br/> <a href="http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html">http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html</a></p>   | <p align="center"><b>Bureau of Proprietary School Supervision</b><br/>                 New York Bureau of Proprietary School Supervision<br/>                 New York State Education Department<br/>                 99 Washington Avenue, Room 1613 OCP, Albany, New York 12234<br/> <a href="http://www.acces.nysed.gov/bpps/students/documents/ComplaintForm.pdf">www.acces.nysed.gov/bpps/students/documents/ComplaintForm.pdf</a></p>  |

**STATE EDUCATION AGENCIES FOR CONSUMER COMPLIANTS**

Updated 11/19/13

|                              |   |   |
|------------------------------|---|---|
| <p><b>North Carolina</b></p> | <p><b>Board of Governors for the University of North Carolina<br/>Postsecondary Education Complaints</b><br/>c/o Assistant Director of Licensure and Workforce<br/>University of North Carolina General Administration<br/>910 Raleigh Road Chapel Hill, NC<br/>27514<br/><a href="mailto:studentcomplaint@northcarolina.edu">studentcomplaint@northcarolina.edu</a><br/><br/><a href="http://www.ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-3e8bd532da5f/Complaint-Form.aspx">http://www.ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-3e8bd532da5f/Complaint-Form.aspx</a></p>   | <p><b>Community College System Office of Proprietary Schools</b><br/>North Carolina Community College System Office of Proprietary Schools<br/>200 West Jones St. Raleigh, North Carolina 27603<br/><a href="http://www.nccommunitycolleges.edu/Proprietary_Schools/docs/PDFFiles/StdtdCompltForm.pdf">http://www.nccommunitycolleges.edu/Proprietary_Schools/docs/PDFFiles/StdtdCompltForm.pdf</a></p>   |
| <p><b>North Dakota</b></p>   | <p align="center"><b>North Dakota Department of Career and Technical Education (if school is "authorized")</b><br/>State Capitol - 15th Floor, 600 E. Boulevard Ave. Dept. 270<br/>Bismarck, ND 58505-0610<br/><a href="mailto:cte@nd.gov">cte@nd.gov</a></p> <p align="center"><b>North Dakota Consumer Protection Division (if school is "exempt" or not authorized)</b><br/>Office of Attorney General<br/>Gateway Professional Center, 1050 E Interstate Ave. Suite 200<br/>Bismarck, ND 58503-5574<br/><a href="http://www.ag.state.nd.us/cpat/PDFFiles/SFN7418.pdf">http://www.ag.state.nd.us/cpat/PDFFiles/SFN7418.pdf</a></p> |   |
| <p><b>Ohio</b></p>           | <p align="center"><b>Ohio Board of Regents</b><br/>30 East Broad Street, 36th Floor<br/>Columbus, OH 43215-3414</p> <p align="center"><b>Ohio Attorney General, Consumer Protection Section</b><br/>30 E. Broad St., 14th floor Columbus, OH 43215-3400<br/><a href="http://www.ohioattorneygeneral.gov/consumercomplaint">http://www.ohioattorneygeneral.gov/consumercomplaint</a></p>   | <p align="center"><b>Ohio State Board of Career Colleges and Schools</b><br/>30 East Broad Street, Suite 2481<br/>Columbus, OH 43215<br/><a href="http://scr.ohio.gov/LinkClick.aspx?fileticket=%2bwaKHWPRAH8%3d&amp;tabid=68">http://scr.ohio.gov/LinkClick.aspx?fileticket=%2bwaKHWPRAH8%3d&amp;tabid=68</a></p>  |
| <p><b>Oklahoma</b></p>       | <p align="center"><b>Oklahoma State Regents for Higher Education</b><br/>655 Research Parkway, Suite 200<br/>Oklahoma City, OK 73104</p> <p align="center"><b>Oklahoma Office of the Attorney General, Consumer Protection Unit</b><br/>Attn: Investigative Analyst<br/>313 NE 21<sup>st</sup> Street, Oklahoma City, OK 73105<br/><a href="http://www.oag.state.ok.us/oagweb.nsf/ccomp.html">http://www.oag.state.ok.us/oagweb.nsf/ccomp.html</a></p>  | <p align="center"><b>Oklahoma State Board of Private Vocational Schools</b><br/>3700 Classen Boulevard, Suite 250<br/>Oklahoma City, OK 731182864</p> <p align="center"><b>Oklahoma Office of the Attorney General, Consumer Protection Unit</b><br/>Attn: Investigative Analyst<br/>313 NE 21<sup>st</sup> Street, Oklahoma City, OK 73105<br/><a href="http://www.oag.state.ok.us/oagweb.nsf/ccomp.html">http://www.oag.state.ok.us/oagweb.nsf/ccomp.html</a></p> |

**STATE EDUCATION AGENCIES FOR CONSUMER COMPLIANTS**

Updated 11/19/13

|   |  |   |
|---|--|---|
| <p align="center"><b>Oregon</b></p>         | <p align="center"> <b>Office of Degree Authorization</b><br/>                     Oregon Office of Degree Authorization<br/>                     1500 Valley River Drive, Suite 100<br/>                     Eugene, OR 97401<br/><br/> <b>Oregon Attorney General, Financial Fraud/Consumer Protection Section</b><br/>                     1162 Court St. NE, Salem, OR 97301-4096<br/> <a href="http://www.doj.state.or.us/finfraud/pdf/concompform.pdf">http://www.doj.state.or.us/finfraud/pdf/concompform.pdf</a> </p> | <p align="center"> <b>Oregon Department of Education, Private Career Schools Office</b><br/><br/>                     255 Capitol Street NE, Salem, OR 97310-0203<br/> <a href="http://www.ode.state.or.us/teachlearn/specialty/pcs/forms/complaint-procedures.doc">http://www.ode.state.or.us/teachlearn/specialty/pcs/forms/complaint-procedures.doc</a> </p> |
| <p align="center"><b>Pennsylvania</b></p>   | <p align="center"> <b>Pennsylvania Department of Education</b><br/>                     333 Market Street, Harrisburg, PA 17126-0333<br/><br/> <b>Office of Attorney General, Bureau of Consumer Protection</b><br/>                     14th Floor, Strawberry Square, Harrisburg, PA 17120<br/> <a href="http://www.attorneygeneral.gov/uploadedFiles/Complaints/BCP_Complaint_Form.pdf">http://www.attorneygeneral.gov/uploadedFiles/Complaints/BCP_Complaint_Form.pdf</a> </p>   |   |
| <p align="center"><b>Rhode Island</b></p>   | <p align="center"> <b>Rhode Island Board of Governors for Higher Education</b><br/>                     Shepard Building, 80 Washington Street, Providence, RI 02903<br/><br/> <b>Rhode Island Department of Attorney General, Consumer Protection Unit</b><br/>                     150 South Main Street, Providence, RI 02903<br/> <a href="http://www.riag.state.ri.us/documents/consumer/ConsumerComplaintForm.pdf">http://www.riag.state.ri.us/documents/consumer/ConsumerComplaintForm.pdf</a> </p>                   |   |
| <p align="center"><b>South Carolina</b></p> | <p align="center"> <b>South Carolina Commission on Higher Education</b><br/>                     1333 Main Street, Suite 200<br/>                     Columbia, SC 29201<br/> <a href="http://www.che.sc.gov/AcademicAffairs/License/Complaint_procedures_and_form.pdf">http://www.che.sc.gov/AcademicAffairs/License/Complaint_procedures_and_form.pdf</a> </p>   |   |
| <p align="center"><b>South Dakota</b></p>   | <p align="center"> <b>South Dakota Board of Regents</b><br/>                     306 E. Capitol Ave, Suite 200, Pierre, SD 57501-2545<br/><br/> <b>South Dakota Office of Attorney General, Division of Consumer Protection</b><br/>                     1302 E Hwy 14 Suite 3, Pierre, SD 57501-8053<br/> <a href="http://atg.sd.gov/Consumers/HandlingComplaints/ConsumerComplaintForm.aspx">http://atg.sd.gov/Consumers/HandlingComplaints/ConsumerComplaintForm.aspx</a> </p>  |   |
| <p align="center"><b>Tennessee</b></p>      | <p align="center"> <b>Tennessee Higher Education Commission</b><br/>                     404 James Robertson Parkway, Suite 1900, Nashville, TN 37243<br/> <a href="http://www.tn.gov/thec/Divisions/LRA/PostsecondaryAuth/Complaint%20Form.rtf">http://www.tn.gov/thec/Divisions/LRA/PostsecondaryAuth/Complaint%20Form.rtf</a> </p>  |   |



**STATE EDUCATION AGENCIES FOR CONSUMER COMPLIANTS**

Updated 11/19/13

|   |  |  |
|---|--|--|
| <p align="center"><b>Texas</b></p>      | <p align="center"><b>Higher Education Coordinating Board</b><br/>Texas Higher Education Coordinating Board<br/>1200 E. Anderson Lane, Austin, Texas 78752</p> <p align="center"><b>Office of the Attorney General</b><br/>Consumer Protection Division<br/>PO Box 12548, Austin, TX 78711-2548<br/><a href="https://www.oag.state.tx.us/consumer/complaintform.pdf">https://www.oag.state.tx.us/consumer/complaintform.pdf</a></p>   | <p align="center"><b>Texas Workforce Commission</b><br/>Career Schools and Colleges - Room 226-T<br/>101 East 15th Street, Austin, Texas 78778-0001<br/><a href="http://www.twc.state.tx.us/svcs/propschools/ps401a.pdf">http://www.twc.state.tx.us/svcs/propschools/ps401a.pdf</a></p> <p align="center">Additional complaint information is available at<br/><a href="http://www.twc.state.tx.us/svcs/propschools/problem-school.html">http://www.twc.state.tx.us/svcs/propschools/problem-school.html</a></p> |
| <p align="center"><b>Utah</b></p>       | <p align="center"><b>Utah Division of Consumer Protection</b><br/>160 East 300 South<br/>Salt Lake City, Utah 84111 <a href="mailto:consumerprotection@utah.gov">consumerprotection@utah.gov</a><br/><a href="http://consumerprotection.utah.gov/complaints/index.html">http://consumerprotection.utah.gov/complaints/index.html</a></p>   |  |
| <p align="center"><b>Vermont</b></p>    | <p align="center"><b>Vermont Department of Education, State Board of Education</b><br/>120 State Street, Montpelier, VT 05620-2501</p> <p align="center"><b>Vermont Attorney General's Office</b><br/>109 State Street, Montpelier, VT 05609-1001</p>  |  |
| <p align="center"><b>Virginia</b></p>   | <p align="center"><b>State Council of Higher Education for Virginia</b><br/>101 N. 14TH St., James Monroe Building, Richmond, VA 23219<br/><a href="mailto:communications@schev.edu">communications@schev.edu</a><br/><a href="http://www.schev.edu/students/studentcomplaint.asp">http://www.schev.edu/students/studentcomplaint.asp</a></p>  |  |
| <p align="center"><b>Washington</b></p> | <p align="center"><b>Washington Higher Education Coordinating Board</b><br/>917 Lakeridge Way<br/>P.O. Box 43430, Olympia, WA 98504-3430<br/><a href="mailto:dainfo@hecb.wa.gov">dainfo@hecb.wa.gov</a></p> <p align="center"><b>Washington State Office of the Attorney General</b><br/>1125 Washington Street SE<br/>P.O. Box 40100, Olympia, WA 98504-0100<br/><a href="https://fortress.wa.gov/atg/formhandler/ago/ContactForm.aspx?subject=Consumer%20Protection">https://fortress.wa.gov/atg/formhandler/ago/ContactForm.aspx?subject=Consumer%20Protection</a><br/>(email)<br/><a href="https://fortress.wa.gov/atg/formhandler/ago/ComplaintForm.aspx">https://fortress.wa.gov/atg/formhandler/ago/ComplaintForm.aspx</a> (complaint form)</p> | <p align="center"><b>Washington Workforce Training and Education Coordinating Board</b><br/>128 10th Avenue SW<br/>PO Box 43105<br/>Olympia, WA 98504-3105</p> <p align="center"><a href="mailto:workforce@wtb.wa.gov">workforce@wtb.wa.gov</a><br/><a href="http://www.wtb.wa.gov/PCS_Complaints.asp">http://www.wtb.wa.gov/PCS_Complaints.asp</a><br/>(instructions)</p>   |

**STATE EDUCATION AGENCIES FOR CONSUMER COMPLIANTS**

Updated 11/19/13

|                              |   |   |
|------------------------------|---|---|
| <p><b>West Virginia</b></p>  | <p align="center"><b>West Virginia Higher Education Policy Commission</b><br/>1018 Kanawha Blvd E., Ste 700<br/>Charleston, WV 25301-2800</p> <p align="center"><b>West Virginia Office of the Attorney General<br/>Consumer Protection Division</b><br/>P.O. Box 1789, Charleston, WV 25326-1789<br/><a href="http://www.wvago.gov/pdf/general-consumer-complaint-form.pdf">http://www.wvago.gov/pdf/general-consumer-complaint-form.pdf</a></p> | <p align="center"><b>Community and Technical College System of West Virginia</b><br/>1018 Kanawha Blvd. E., Ste. 700<br/>Charleston, WV 25301</p> <p align="center"><b>West Virginia Office of the Attorney General<br/>Consumer Protection Division</b><br/>P.O. Box 1789, Charleston, WV 25326-1789<br/><a href="http://www.wvago.gov/pdf/general-consumer-complaint-form.pdf">http://www.wvago.gov/pdf/general-consumer-complaint-form.pdf</a></p> |
| <p><b>Wisconsin</b></p>      | <p align="center"><b>Wisconsin Educational Approval Board</b><br/>30 W. Mifflin St., 9<sup>th</sup> Floor, P.O. Box 8696, Madison, WI 53708<br/><a href="mailto:eabmail@eab.state.wi.us">eabmail@eab.state.wi.us</a><br/><a href="http://eab.state.wi.us/resources/complaint.asp">http://eab.state.wi.us/resources/complaint.asp</a></p>  |   |
| <p><b>Wyoming</b></p>        | <p align="center"><b>Wyoming Department of Education</b><br/>2300 Capitol Avenue, Hathaway Building, 2<sup>nd</sup> Floor<br/>Cheyenne, WY 82002-0050</p> <p align="center"><b>Attorney General's Office</b><br/>123 Capitol Building, 200 W. 24th Street<br/>Cheyenne, WY 82002</p>  |   |
| <p><b>Puerto Rico</b></p>    | <p align="center"><b>Puerto Rico Council on Higher Education</b><br/>P.O. Box 1900 , San Juan, PR 00910-1900</p> <p align="center"><b>Puerto Rico Department of Justice</b><br/>P.O. Box 9020192, San Juan, Puerto Rico 00902-0192</p>  |   |
| <p><b>Guam</b></p>           | <p align="center">Not yet developed</p>   |   |
| <p><b>Virgin Islands</b></p> | <p align="center"><b>Government of the United States Virgin Islands</b><br/>Department of Education, Office of the Commissioner<br/>1834 Kongens Gade<br/>St. Thomas, V.I. 00802</p>  |   |