

## Widener Online Mathematics Assessment FAQ

1. [Why can't I login?](#)
2. [What does the Practice Test cover?](#)
3. [When I click on Practice, nothing happens.](#)
4. [I can't see the graphs.](#)
5. [I finished Algebra, why can't I do Algebra Retake?](#)
6. [I only need a Level 3; do I have to finish the test?](#)
7. [I never had Calculus; do I have to take that part?](#)
8. [My computer crashed in the middle of a question set.](#)
9. [Can I take a retest?](#)
10. [Why can't I see my grades?](#)
11. [What if I score lower than my provisional level?](#)
12. [Do I have to take the Mathematics Assessment?](#)

### 1. Why can't I login?

Students are registered for the Online Mathematics Assessment approximately 3 days after we receive your Deposit. If your deposit was very recently paid, wait a few days and try again.

If you receive the message: "The supplied email address [zzzsmith@mail.widener.edu](mailto:zzzsmith@mail.widener.edu) was not found in our system. Please re-enter a valid email address or contact your system administrator" contact the Math Department – [mktauscher@widener.edu](mailto:mktauscher@widener.edu) – to make sure you are registered for the assessment.

If you did not receive a letter specifically stating that you should take the Mathematics Assessment, or that you can challenge your provisional placement, you do not take the assessment.

Make sure you are using your full Widener email address (e.g. [zzsmith@mail.widener.edu](mailto:zzsmith@mail.widener.edu)). The password should not have "leading zeros" (for example, enter 1/1/2013 NOT 01/01/2013) If you aren't sure of your password, click on "Forgot your password?" and enter your full Widener email address.

### 2. What does the Practice Test cover?

The Practice question set is primarily to become familiar with the online procedure and format. The questions cover a range of algebraic topics but are not limited to the Algebra question set.

### 3. When I click on Practice, nothing happens.

Make sure you have your browser set to enable Pop-ups:

- Internet Explorer:  
Select Tools on the main tool bar.  
From the drop-down menu select Pop-up Blocker,  
select Turn off Pop-up Blocker.  
OR  
select Pop-up Blocker Settings, paste the URL below, then click the Add button.
- Firefox:  
Select Tools on the main tool bar.  
From the drop-down menu select Options  
Click the Content tab  
Uncheck the Block Pop-up windows box  
OR Click on Exceptions, paste the URL below, then click Allow.  
<http://place28.placementtester.com:8080/widener/login/login.do>
- Safari:  
Select Safari on the main tool bar.  
If the Block Pop-Up Windows option is checked, uncheck it to unblock pop-up windows.

#### 4. I can't see the graphs.

Make sure you have Java enabled and that your browser set to accept cookies from  
<http://place28.placementtester.com:8080/widener/login/login.do>

#### 5. I finished Algebra, why can't I do Algebra Retake?

If you scored at least 50% (13 correct) you should proceed directly to Precalculus.

#### 6. I only need a Level 3; do I have to finish the test?

Yes, please keep going until you reach the Final Grade Report page that reads: "Thank you for completing the Widener Mathematics Assessment." The assessment is a measure of your mathematics ability and is not finished until you go as far as you can. You will not be penalized for continuing; once a level is achieved it cannot be "unachieved."

#### 7. I never had Precalculus/Calculus; do I have to take that part?

If you are instructed to continue, please do so, regardless of what courses you have taken. Continue with the question sets until you reach the Final Grade Report page that says "*Thank you for completing the Widener Mathematics Assessment. You have achieved a level of X.*" You will not be penalized for continuing; once a level is achieved it cannot be "unachieved."

#### 8. My computer crashed in the middle of a question set.

Contact Michaela Tauscher at [mktauscher@widener.edu](mailto:mktauscher@widener.edu) and explain the problem.

#### 9. Can I take a retest?

No, the retest is built in: each section includes a Retake assignment to take if needed.

### **10. Why can't I see my grades?**

Scores do not show up on the Class Homepage that lists the “assignments” (test sections). Students can check their progress (but not grades) from the Gradebook link near the top of the Class Homepage. The Final Grade Report page – “Thank you for completing the Widener Mathematics Assessment. You have achieved a level of X” – is your confirmation that you have finished. Once the results are entered in Widener’s database – usually 2 or 3 business days – a student can check the result on Campus Cruiser WebAdvisor>Student Services>Academic Profile>Test Summary. If you have not finished the assessment the provisional level will be shown. Remember, all sections must be completed as prompted by the assessment.

### **11. What if I score lower than my provisional level?**

The final grade achieved will replace any provisional placement, regardless if it is higher or lower.

### **12. Do I have to take the Mathematics Assessment?**

Depending on your major, you are not required to take the Mathematics Assessment:

- If you want to take MATH 101
- You are satisfied with your provisional placement.